

Proof of Representation Liability Insurance (Including Self-Insurance), No-Fault Insurance, or Workers' Compensation

Where to Find Information on “Proof of Representation” vs. “Consent to Release”

Please refer to the PowerPoint document on this website titled: “Rules and Model Language for ‘Proof of Representation’ vs. ‘Consent to Release’ for Medicare Secondary Payer Liability Insurance (Including Self- Insurance), No-Fault Insurance, or Workers’ Compensation” for detailed information on:

- **When to use a “proof of representation” document vs. a “consent to release” document,**
- Appropriate content for both documents,
- Use of attorney retainer agreements as proof of representation if certain criteria are met,
- The need for appropriate documentation when there are two layers of representatives involved (examples: attorney 1 refers a case to attorney 2; the beneficiary’s guardian hires an attorney to pursue a liability insurance claim) or when a beneficiary’s representative signs a “consent to release” document on the beneficiary’s behalf,
- What liability insurers (including self-insurers), no-fault insurers, and workers’ compensation entities must have in order to obtain conditional payment information, and
- Use of agents by insurers’ or Workers’ Compensation.

General

Proof of representation is required in order for the Benefits Coordination & Recovery Center (BCRC) to communicate with and provide information to a Medicare beneficiary’s representative. Once the BCRC has the appropriate documentation, it can communicate with the representative and act upon requests made by the representative on behalf of the beneficiary. This includes furnishing conditional payment information and/or a recovery demand letter as well as addressing questions regarding the specific claims included in the conditional payment information, appeal requests or waiver of recovery requests.

Model Language

See attached. Use of the model language is not required, but any documentation submitted as a “Proof of Representation” document must include the information the model language requests.

Where to Submit Proof of Representation:

Liability Insurance, No-Fault Insurance, Workers’ Compensation:

NGHP
P.O. Box 138832
Oklahoma City, OK 73113
Fax: (405) 869-3309

Proof of Representation

The language below should be used when you, the Medicare beneficiary, want to inform the Centers for Medicare & Medicaid Services (CMS) that you have given another individual the authority to represent you and act on your behalf with respect to your claim for liability insurance, no-fault insurance, or workers' compensation, including releasing identifiable health information or resolving any potential recovery claim that Medicare may have if there is a settlement, judgment, award, or other payment. You are not required to use this model language, but proof of representation must include the information provided in this model language. Your representative must also sign that he/she has agreed to represent you. This model language also makes provisions for the information your representative must provide.

Note: If you have an attorney, your attorney may be able to use his/her retainer agreement instead of this language. (If the beneficiary is incapacitated, his/her guardian, conservator, power of attorney etc. will need to submit documentation other than this model language.) Please visit <https://go.cms.gov/cobro> for further instructions.

Type of Medicare Beneficiary Representative (Check one below and then print the requested information):

- Individual other than an Attorney: _____ Name: _____
- Attorney Relationship to the Beneficiary: _____
- Guardian Firm or Company Name: _____
- Conservator Address: _____
- Power of Attorney Address Line 2: _____
- City/State/ZIP: _____
- Telephone: _____

Medicare Beneficiary Information and Signature/Date:

Beneficiary's Name: _____
(please print exactly as shown on your Medicare card)

Beneficiary's Medicare ID (number on your Medicare card): _____

Date of Illness/Injury for which the beneficiary has filed a liability insurance, no-fault insurance, or Workers' Compensation claim: _____

Beneficiary's Signature: _____ Date signed: _____

Representative Signature/Date:

Representative's Signature: _____ Date signed: _____